

IMPORTANT NUMBERS

POLICE / FIRE **911**

ABUSE

Child Abuse
220-7233
Adult Abuse
289-6660
Elder Abuse
289-6874

Access Clinic 257-7665
Access Clinic South 316-4156
Community Info Line 773-0211
Crisis Line 257-7222
CCT Line 257-7797
Crisis Resource Center North
 539-4024
Crisis Resource Center South
 643-8778
Disability Rights Wisconsin
 773-4646
Gero Psych Crisis Team 257-7440
Mental Health America 276-3122
MUTT 257-7621
NAMI 344-0447
Parent Helpline 671-0566
Psych Crisis Service 257-7260
Warmline 777-4729

**No one will be denied services due to inability to pay.

Milwaukee county residents who provide full financial and insurance information and sign appropriate forms will be billed on the basis of the family’s ability to pay. Your ability to pay is based upon Wisconsin’s administrative code. HFS1.

**CRISIS STABILIZATION
HOUSES**

The Behavioral Health Division’s Crisis Stabilization Houses (CSHs) are an alternative to psychiatric inpatient hospitalization that expands the continuum of services, intervention, and support of individuals in crisis. The CSHs provide a less restrictive environment in which to treat and support people experiencing psychiatric crisis. CSHs are used to continue stabilization and recovery so individuals in crisis can return to their normal daily activities more quickly.

Appropriate clients for referral are: 18 years or older, Milwaukee County resident, primary psychiatric diagnosis, voluntary, ambulatory, free of acute or uncontrolled medical problems and infectious diseases, willing and able to participate in their recovery, and minimal to no risk of harm to self or others. Call the Crisis Line at 257-7222 to make a referral.

CRISIS RESOURCE CENTERS
operated by TLS Behavioral Health

Like the Stabilization houses, Crisis Resource Centers are a short-term stabilization resource that provide assessment, stabilization, supportive, and recovery services.

There are two locations; call directly to make a referral:
2057 S. 14th Street – 643-8778
5409 W. Villard Street – 539-4024

**CRISIS ASSESSMENT RESPONSE
TEAM (CART)**

CART is a partnership with the Milwaukee Police Department. The team is comprised of crisis team clinicians and police officers. CART can respond to situations when police intervention may be needed. The goal of CART is to reduce the number of involuntary hospital admissions in Milwaukee County. CART is dispatched through the Milwaukee Police Department.

**COMMUNITY CONSULTATION TEAM
(CCT)**
257-7797

The Community Consultation Team provides services to individuals diagnosed with an intellectual/developmental disability and a mental illness, their providers, and loved ones. The team provides crisis response in an emergency and, if needed, ongoing consultative services to help keep people stable in the community. CCT also provides ongoing education services for providers.

GERIATRIC CRISIS SERVICES
257-7440

The geriatric psychiatric crisis intervention and stabilization services are available to individuals aged 60 and over on a mobile, outreach basis. A geriatric psychiatric nurse specialist is available Monday through Friday 8:00am-4:30pm.

**Crisis
Intervention
Services**

Provided by:

Milwaukee County
Behavioral Health Division



ACCESS CLINIC

The Access Clinic serves **uninsured Milwaukee County Residents**. Persons with insurance should consult with their insurance provider and/or primary care physician.

Clinic services include: psychiatric assessment, medication evaluation, brief crisis counseling and/or referrals to appropriate outpatient clinics and community programs.

Individuals needing ongoing outpatient care for medication therapy or psychotherapy are given appointments at one of the contracted outpatient mental health clinics for follow-up care.

There are two locations:

ACCESS CLINIC

9455 Watertown Plank Road

257-7665

Monday-Friday, 8am-4pm

**ACCESS CLINIC SOUTH
804 W Greenfield Avenue
316-4156**

**Mondays & Wednesdays
9am-3pm**

**Tuesdays, Thursdays, Fridays
10am-2pm**

CRISIS LINE

257-7222

The Milwaukee County Behavioral Health Division offers a 24-hour mental health and suicide crisis line. Individuals seeking assistance can speak with a mental health professional able to provide appropriate community resources and /or referrals.

The Crisis line is also intended to assist police and other agencies working with suicidal individuals and mental health clientele who may be in crisis. Callers may be referred to the Psychiatric Crisis Service if in need of hospitalization or to the Access Clinic for evaluation or medications.

If an on-site assessment is indicated, callers may be referred to the Adult Mobile Crisis Team, Geriatric Psychiatric Crisis Service, the Crisis Assessment Response Team, or the Community Consultation Team.

For Persons who are Deaf or Hearing-Impaired, please contact the Crisis Line directly via the **9-711** relay line.

CRISIS MOBILE TEAM

257-7222

The Crisis Mobile Team is available to provide community based assessment as appropriate when it is impossible or impractical for the individual to come into the Behavioral Health Division. Teams of clinicians are available to provide crisis intervention services and referrals.

Families, friends, individuals, and law enforcement seeking the Crisis Mobile Team can access the service by calling the Crisis Line at 257-7222. Calls will be evaluated. If a mobile intervention is indicated, a team will be dispatched as soon as practical.

If needing an off-site assessment for children and adolescents (under 18 years of age), call the Mobile Urgent Treatment Team (MUTT) at 257-7621.

PSYCHIATRIC CRISIS SERVICE - ADMISSION CENTER (PCS)/ OBSERVATION UNIT

The Psychiatric Crisis Service-Admission Center (PCS) is located at 9499 Watertown Plank Road. PCS provides 24-hour, 7-day psychiatric emergency service. As part of the crisis service, PCS provides assessment and evaluation, crisis intervention, medications, and the capacity for observation for up to 48 hours as needed.

In addition to referral and coordination with other mental health providers, persons are evaluated for possible admission into the Behavioral Health Division inpatient units or for admission to a community psychiatric hospital.

**PSYCHIATRIC CRISIS SERVICE
& ADMISSIONS CENTER
9499 Watertown Plank Road
257-7260**

CRISIS LINE 257-7222